



Survey of Ukrainian citizens about their needs for additional training

First wave survey results

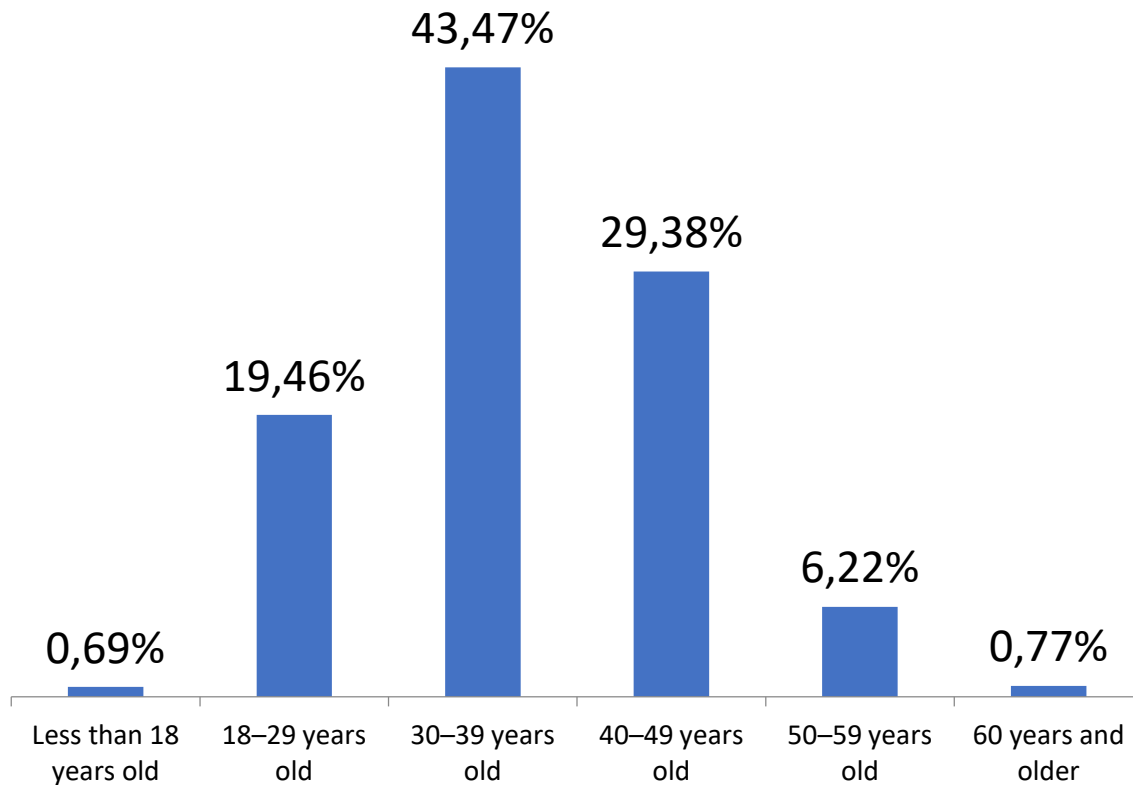
2023

Survey methodology

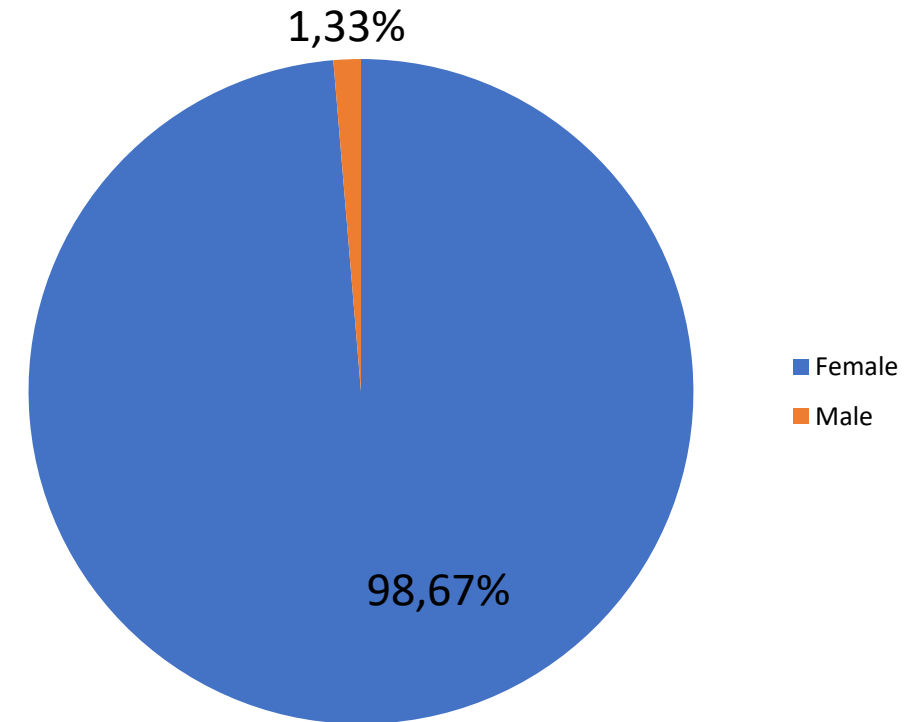
- **Method:** Computer Assisted Web Interviewing (CAWI) via Google Forms
- **Terms of the survey:** September 2022-January 2023
- **Numbers of respondents:** 4956

As it was expected the vast majority of survey participants are **women**. This is primarily related to the gender characteristics of the wave of migration itself. About 92,3% of respondents are representatives of the economically active population cohort (from 18 to 49 years).

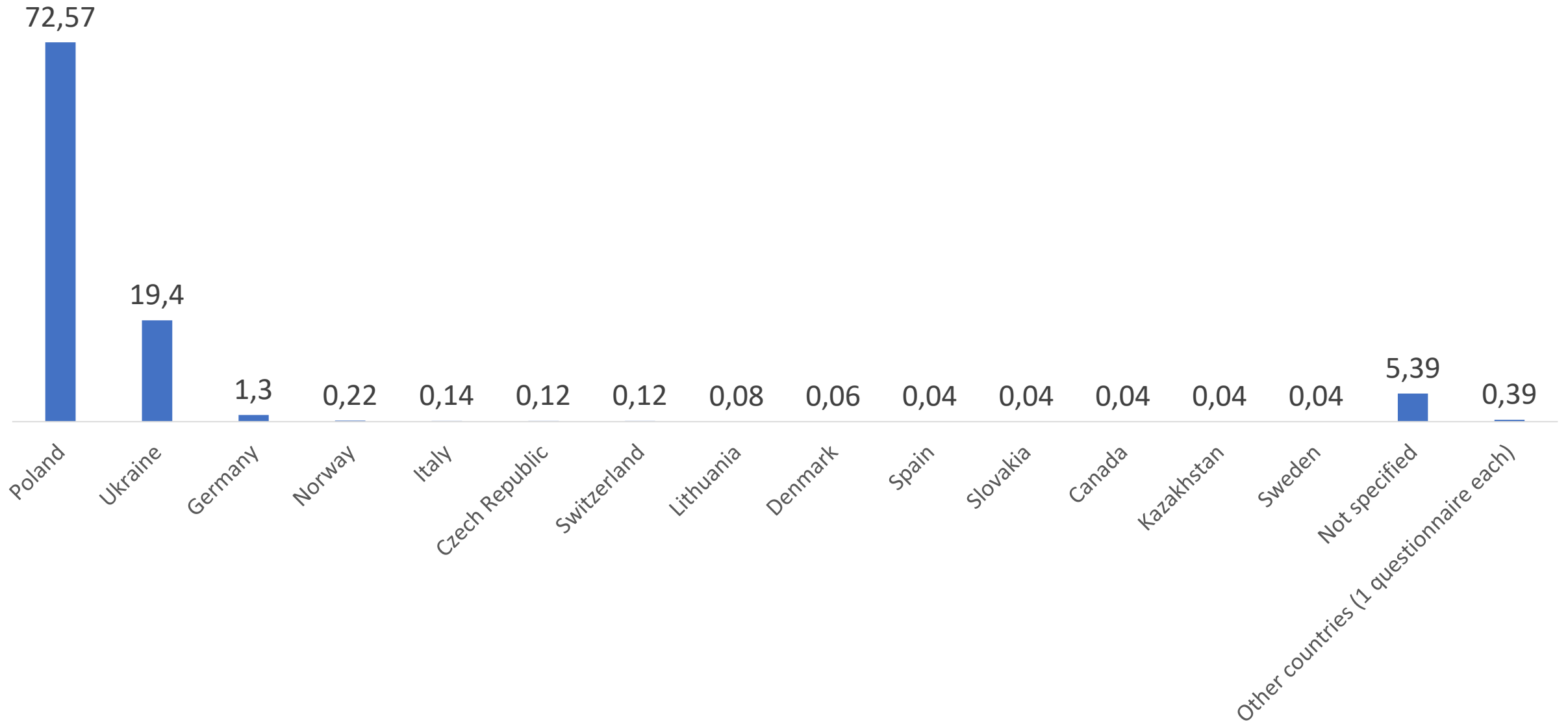
Age of participants:



Gender:



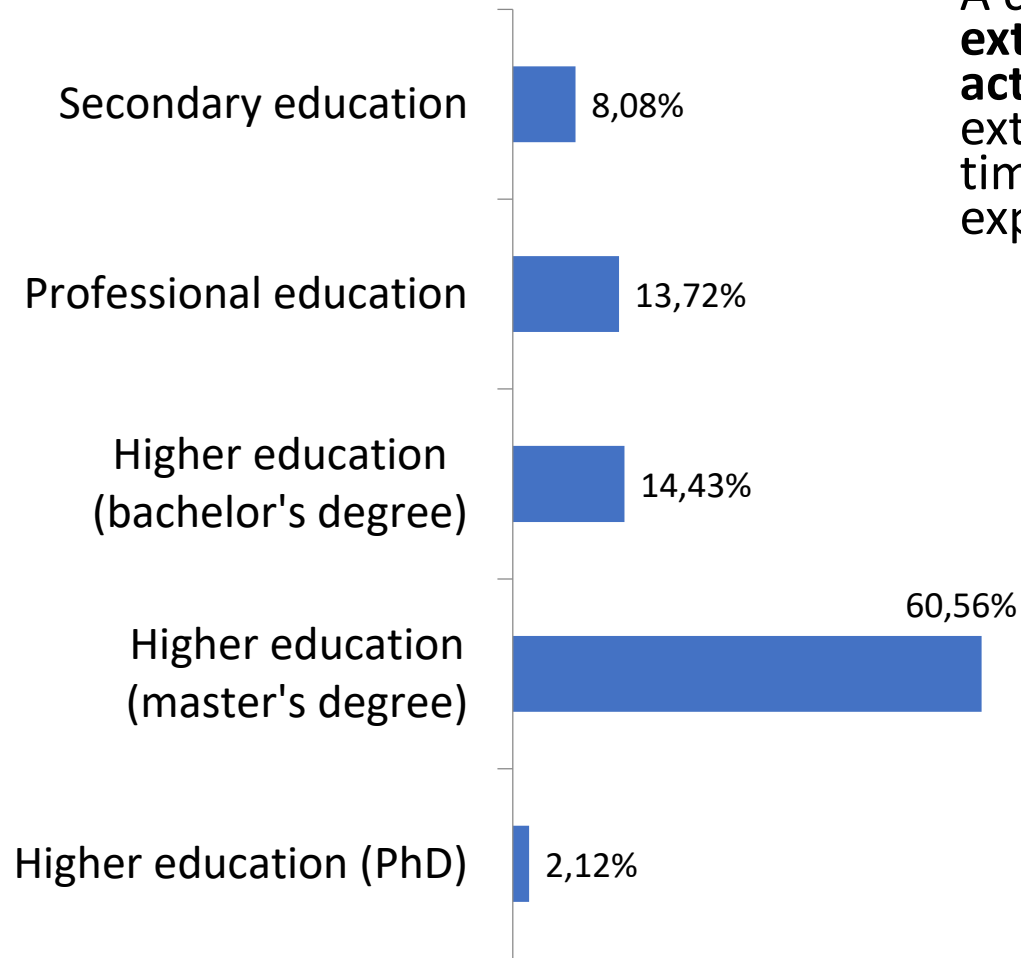
Country of current stay, %



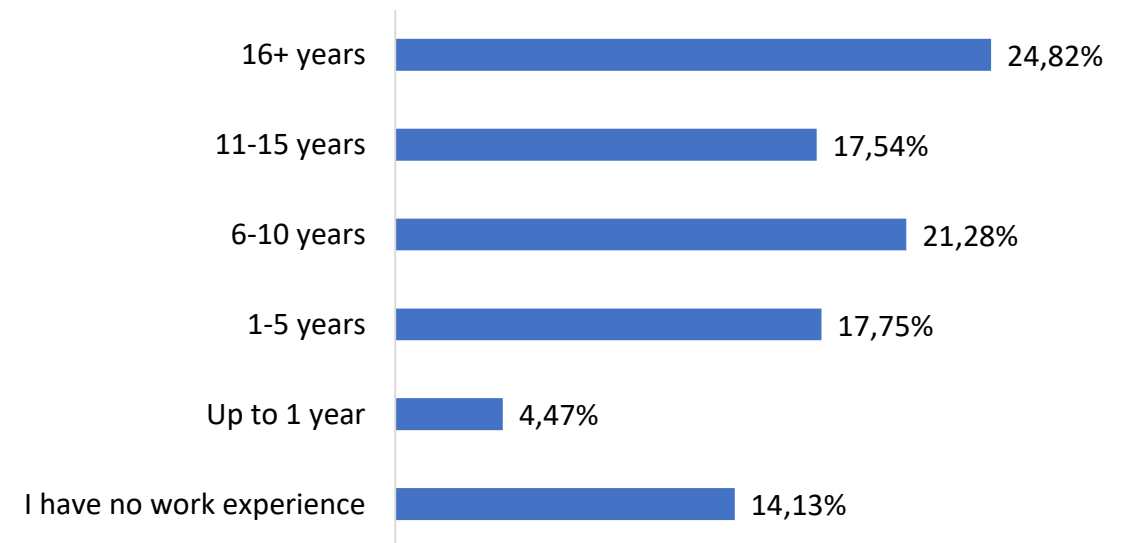
Educational level:

This determines the indicators of the level of education. In particular, about **75%** of the respondents have obtained a **higher level of education (bachelor's or master's degree)**

A characteristic feature of the target audience is a **fairly extensive experience of involvement in active economic activity** - a significant share of those interviewed has extensive work experience (10 years or more). At the same time, 14% of those surveyed, on the contrary, have no work experience

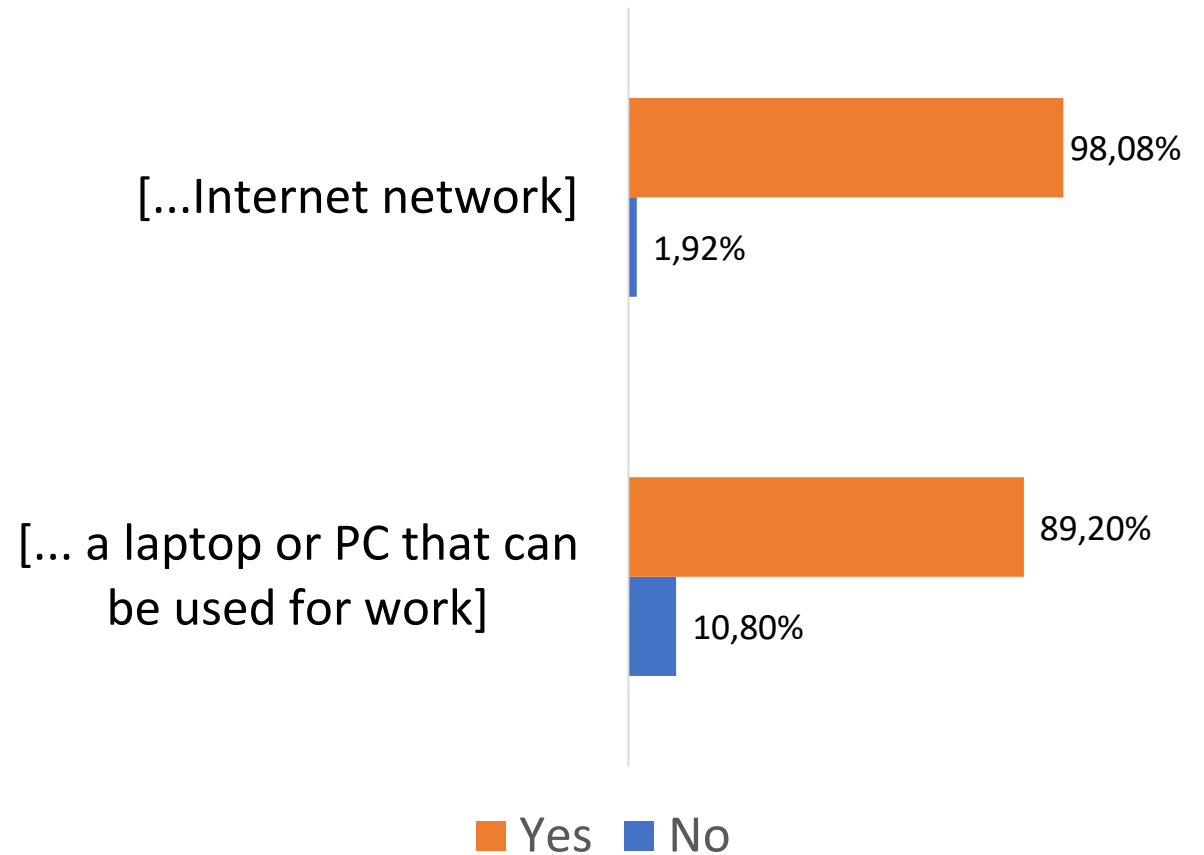


Please indicate your **work experience** (before you were forced to leave Ukraine)



Do you have stable access to...

- **Opportunities** to engage the surveyed target audience in online activity (study or work) **are wide**, as most of respondents have basic resources to do so.
- Almost **98%** of respondents have Internet access and almost **90%** have a laptop or computer at their disposal



Skills levels related to the use of information technologies and software products

- The level of **basic digital skills** (ability to work with basic office programs and the ability to use appropriate digital solutions for everyday communication) is **quite high**.
- However, digital skills of higher levels are an advantage of only a certain part of the respondents. **The lowest level of mastery among the respondents is connected with the software development skills.**

Skills levels related to the use of information technologies and software products

Please rate your skills levels related to the use of information technologies and software products on a 5-point scale, where 5 is a high level of mastery and 1 is a low level of mastery of the listed skills.

[Work with standard office programs and search engines (Windows, MS Office, file managers, Google Chromes etc.)]

[Ability to use messengers, social networks, video communication services and mail services (Telegram , Viber , Zoom , Skype,...

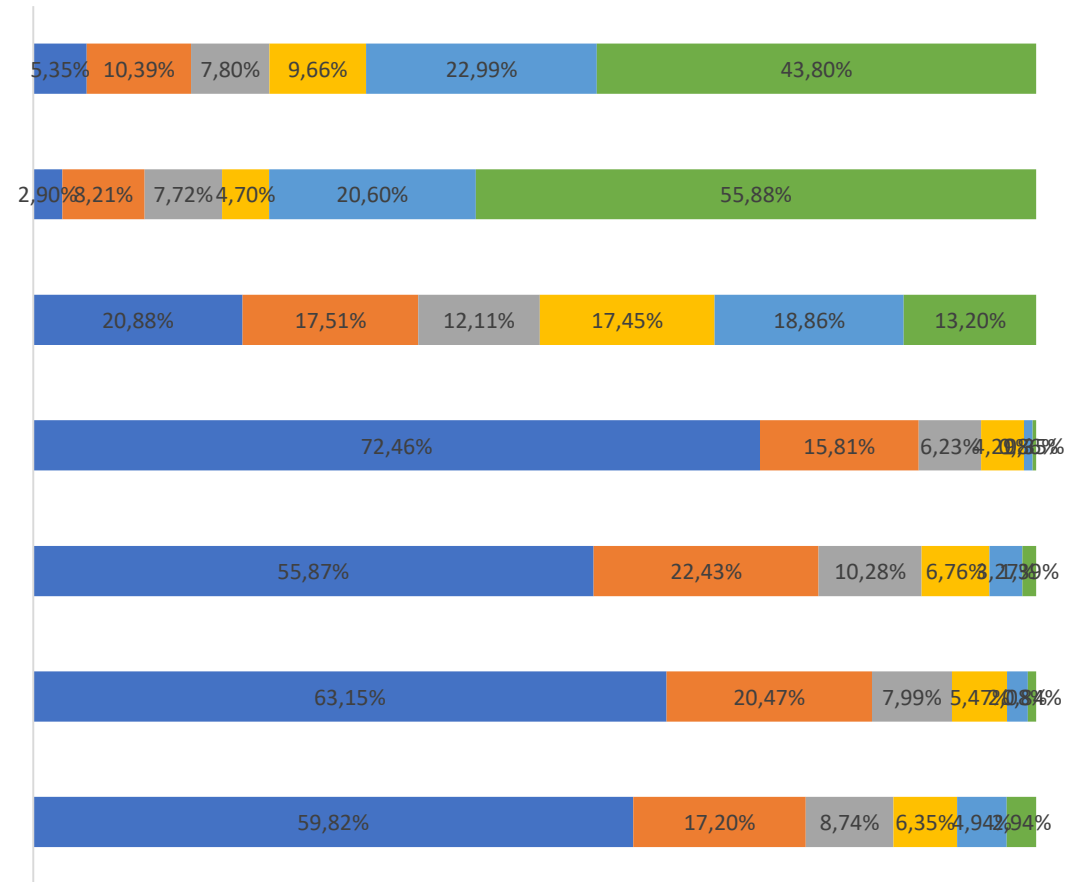
[Personal data protection skills]

[Software development (programming)]

[Formation and management of databases]

[Administration and maintenance of the computer network]

[Specialized software usage]

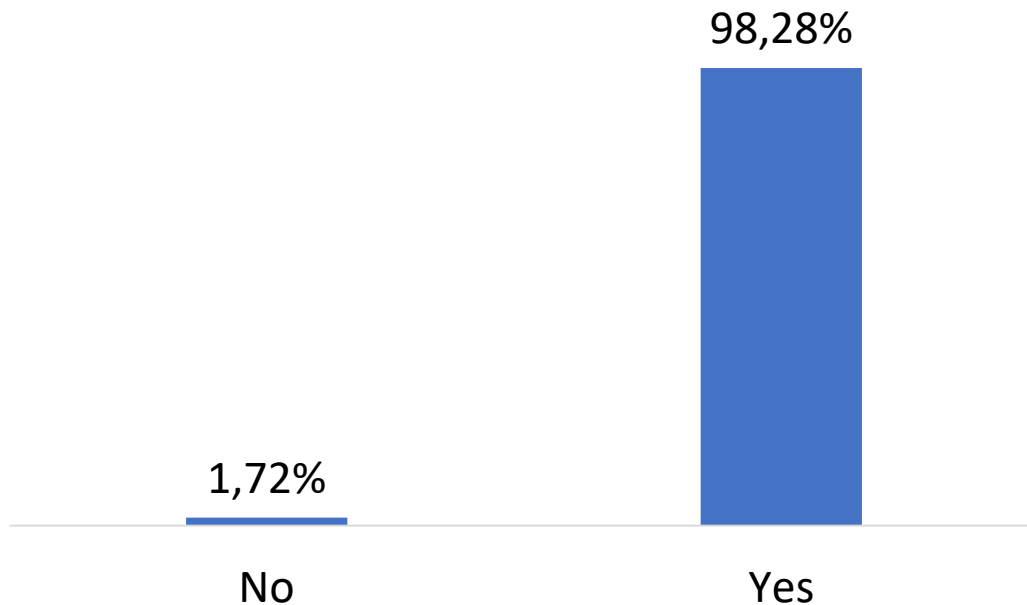


■ I don't have the skill at all ■ 1 ■ 2 ■ 3 ■ 4 ■ 5

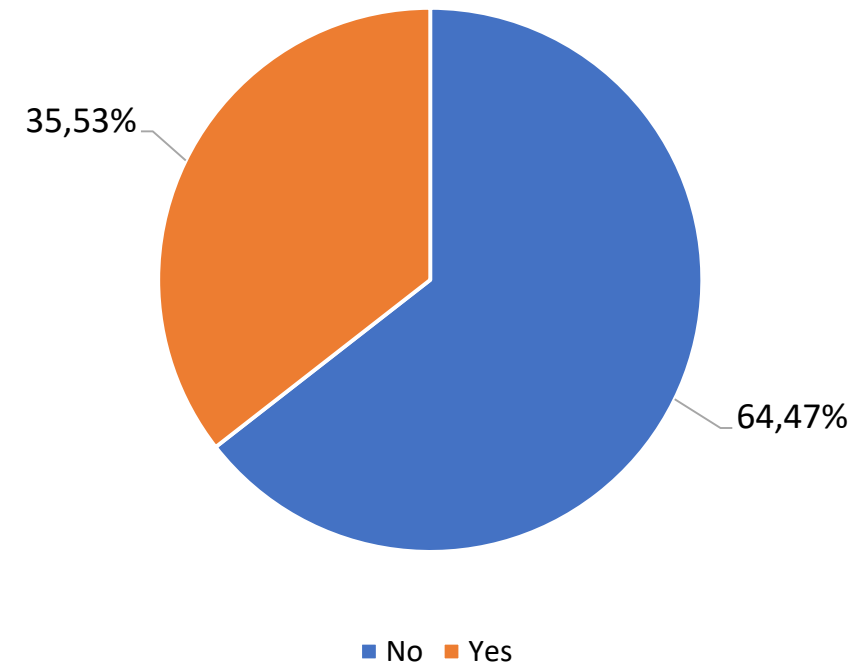
A significant share (about 65%) among the respondents are currently unemployed, so they need and will need help in this regard in the near future.

At the same time, the vast majority are ready to change their career trajectories quite radically (change profession and field of employment) in order to get a job.

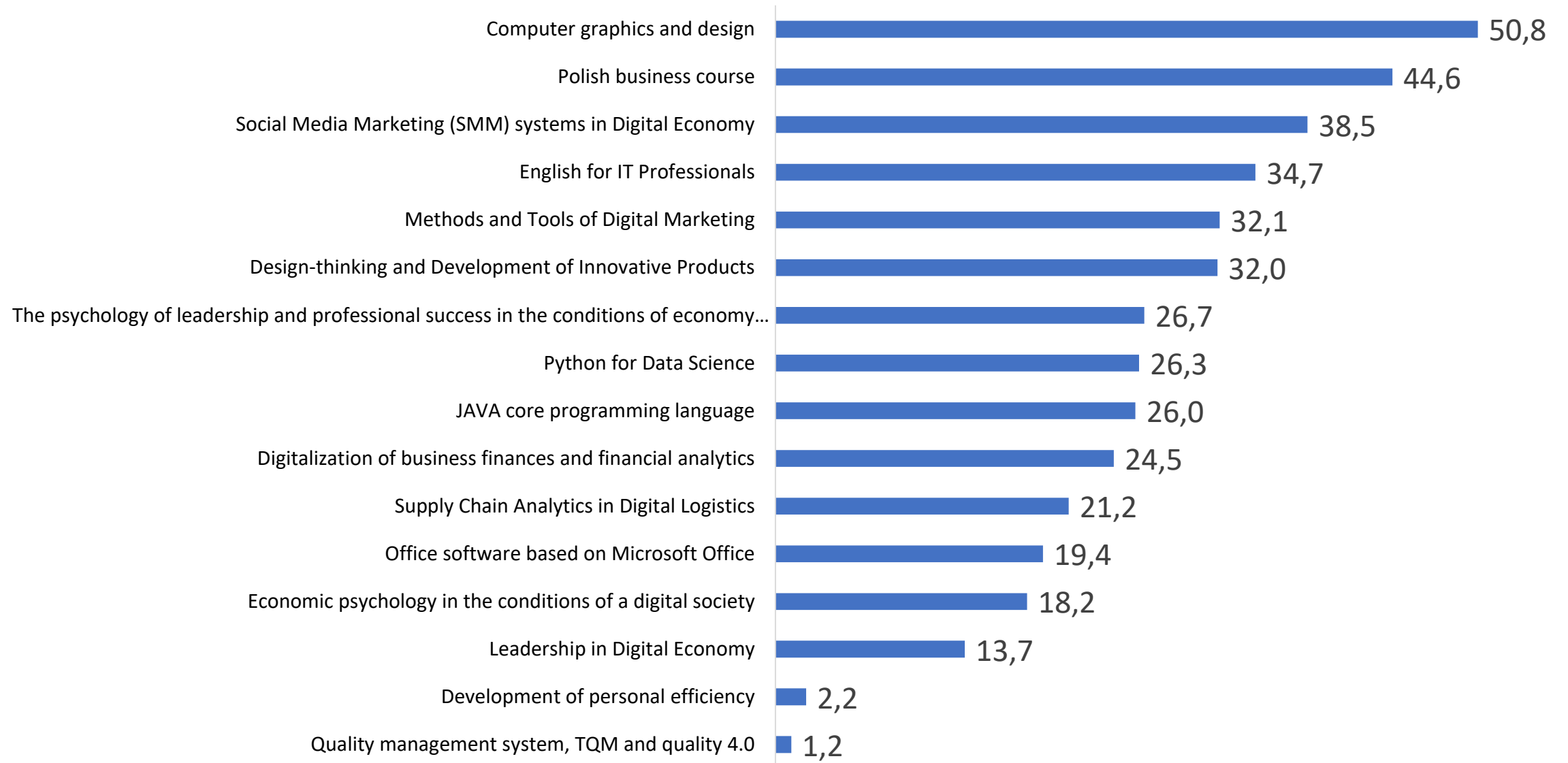
Are you ready to work in a different profession than the one you had in Ukraine?



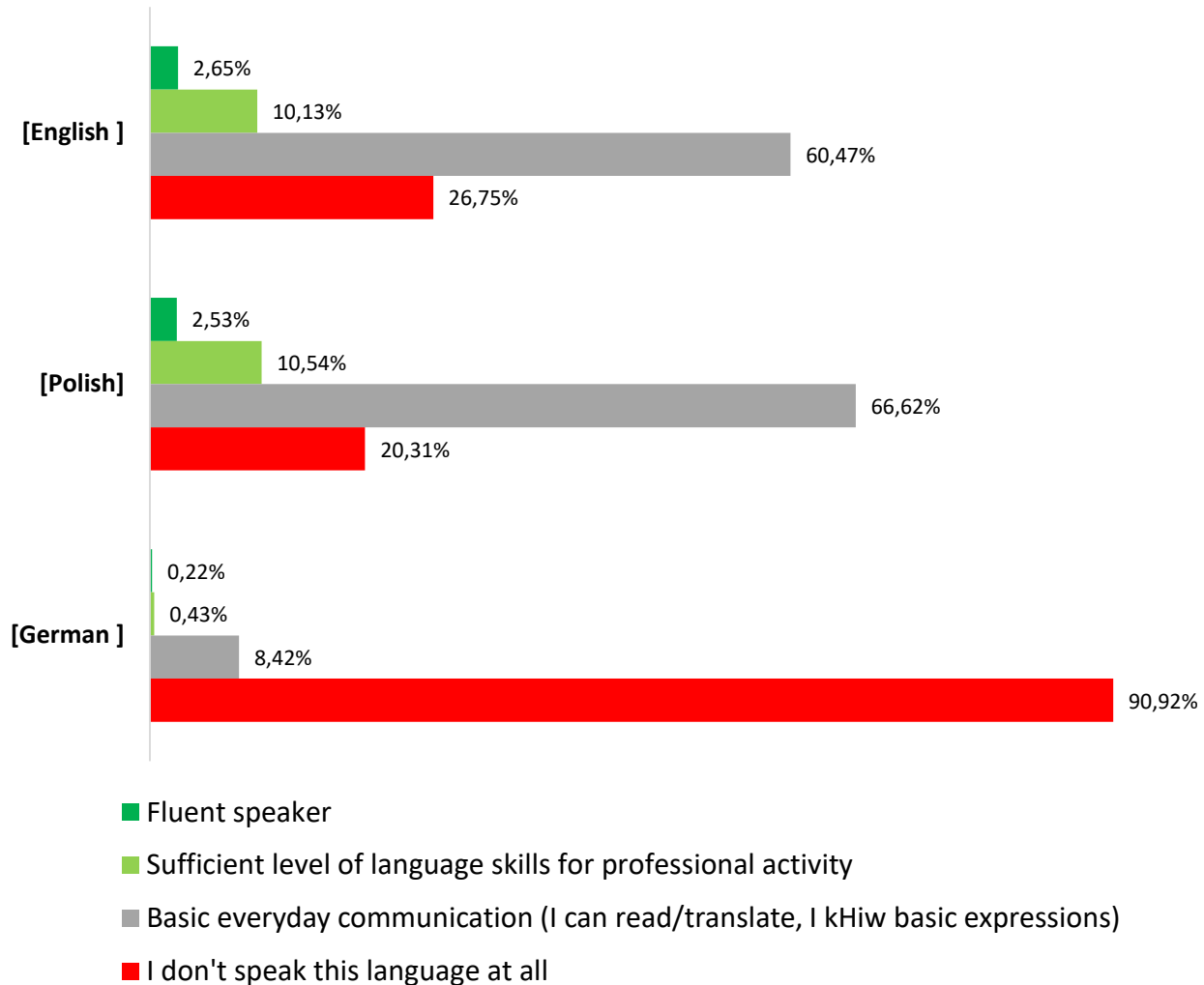
Are you employed in the country in which you are currently living?



Which of the courses would you like to learn?

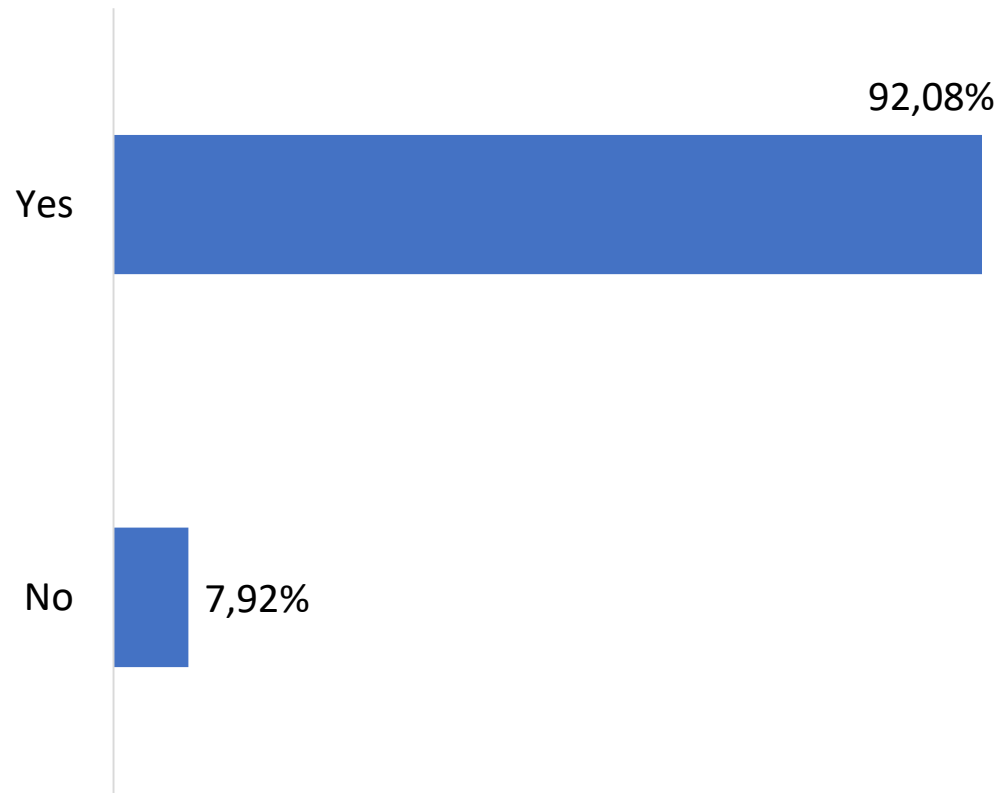


Please rate your own foreign languages skills level:



- The vast majority of respondents **speak English and Polish at a level sufficient for basic communication for everyday needs.**
- A rather insignificant share of respondents (up to 12%) determined that the level of their command of these languages is sufficient for the performance of professional tasks. At the same time, the level of German language proficiency is the lowest.

Would you like to receive newsletters about available IT course programs or IT job vacancies?



Evidence of respondents' motivation to participate in educational events and their proactive position in job search is **a high level of interest in receiving informational materials on training and employment opportunities** in the field of IT - about 92% determined that they would like to receive newsletters on these issues